

TeamSTEPS® Skills Matrix

Team- STEPS Skill	Department and Corresponding Scenarios									
	Amb. Care (1-8)	Ancillary Services (9-25)	Med- Surg (26-35)	Dental (36- 43)	Neo- natal ICU (44- 47)	ICU (48-52)	ED (53-66)	OR (67-84)	L&D (85-116)	Combat Care (117-131)
Team Structure	1, 2	16-20, 23,25								118-120, 123-125
Leadership										
Delegation	2	13,14, 16,25	30		45		55,59, 61,62	70,75	93,98, 100,101, 110	118, 121, 123-125
Brief	2,7	23	30,32	41		48,49, 52				
Huddle	3		31			48			92,97, 110-112	127
Debrief	7	17,18, 23					56			118, 120
Situation Monitoring										

Situation Awareness	8	9-16, 24,25	26	41,43	47	49,51, 52	53,54, 55,58, 59,60, 62,66	68,71, 74-80, 84	85-87, 93, 97-99, 101, 104-106, 108-110, 112,113, 115,116	117, 121-125, 128-130
I'M SAFE										
Cross-monitoring	4,5, 7	11,12, 16, 25	32,33	37	45,46	49-51	55,59, 61,62, 64	74-80	87,93, 97,98, 99, 104-106, 108,109, 113,116	118,119, 121, 123-126
STEP										
Mutual Support										
Task Assistance	4,5	10,11, 22, 25	27,33	40	45	50,52	53,59, 61,63	70,71, 73,75, 76,79	93,98, 100, 101, 110	117,119, 121, 124, 126
Two-Challenge Rule		9, 20,24	29		44, 47	52	58, 65,66	70,84	85,86, 90,91, 108, 115, 116	128,129
Feedback	3,8	12, 17-19, 23	26,31	38			56			120,127
Advocacy and Assertion	3,8	9,10, 20,24	26, 27, 31	39, 41-43	44,45, 47	49, 51,52	53,58, 65,66	69,74, 76-78, 79, 84	85,86, 87,91, 93,97, 98,99, 101, 103-108, 109, 111, 113,114, 116	117-119, 123, 127-129, 131

Conflict Resolution	1	19,21	29,35	38	47	51,52	57	74,84	85,86, 90,95, 96,99, 110, 116	129
CUS										
DESC Script									95	
Collaboration	1, 3-5	9-14, 16-20, 22-25	27,31, 33,35	37,40	45,46	48-52	53-56, 58,59, 61-65	70,71, 73-80, 84	85,86, 93,97, 98, 100,101, 103-106, 108-110, 112-115	117-121, 123-128
Communication										
SBAR	3		31						102	118, 127
Handoff	6,7	11, 13,14	28 -30, 32, 34	39	45	48,49, 52	54,59	67-69, 74	87,89, 92,93, 97,98, 100,101, 110, 113	121, 123
Call-Out	4,5	16	33	36	45,47	50,52	62		97,98, 101	125, 126
Check-Back	2,3	10, 22,24	28, 30,31	37,41		52	53,58	67-69	87,88, 90,91, 92,94, 97,98, 101, 103	