

**Strategies to Implement
QSEN Competencies & Nurse of the Future Nursing Core Competencies**

Resource	Web Address
Patient Centered Care	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
QSEN Teaching strategies	http://qsen.org/teaching-strategies/strategy-search/
Patient-centered care competency	www.aacn.nche.edu/qsen/workshop-details/orlando/KD-PCC.pdf
Institute for Healthcare Improvement	www.IHI.org
Patient-Centered Care: Rebecca Bryson's Story	http://www.ihl.org/resources/Pages/AudioandVideo/PatientCenteredCareRebeccaBryson.aspx
The Picker Institute	http://pickerinstitute.org/
Institute for Patient and Family Centered Care	http://www.ipfcc.org/
Georgetown University National Center for Cultural Competence	http://nccc.georgetown.edu/
Don Berwick speaks on PCC	http://cgp.pickerinstitute.org/?cat=15
The Joint Commission Center for Transforming Healthcare	http://www.centerfortransforminghealthcare.org/projects/detail.aspx?Project=6
First Touch	http://www.first-touch.org/
Institute for Healthcare Improvement: Transforming Healthcare	http://www.centerfortransforminghealthcare.org/projects/detail.aspx?Project=6
The immigrant	https://www.youtube.com/watch?v=B_SfRXKgpal
Escape Fire: The Fight to Rescue American Healthcare	http://www.escapefiremovie.com/
Professionalism	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
Article: What does professionalism in nursing really mean? by Val Gokenbach	http://www.nursetogether.com/professionalism-in-nursing-what-does-it-re
ANA Professional Standards	http://www.nursingworld.org/nursingstandards
Article: Nursing Practice and Civic Professionalism by Lisa Day, RN, CNS, PhD	http://ajcc.aacnjournals.org/content/14/5/434.full
Professional Boundaries	https://www.ncsbn.org/professional-boundaries.htm https://www.ncsbn.org/464.htm
Social Media Guidelines	https://www.ncsbn.org/347.htm
Leadership	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
Transforming Health Care Through Nurse Leadership	https://campaignforaction.org/resource/video-transforming-health-care-nurse-leadership/
Johnson & Johnson leadership nursing video	http://www.bing.com/videos/search?q=johnson+%26+johnson+leadership+nursing+video&qpv=+johnson+

	26+johnson+leadership+nursing+video&view=detail&mid=0B09EB1916498C0F344F0B09EB1916498C0F344F&FORM=VRDGAR
Article: Educating nursing students in clinical leadership by Sarah Ailey and colleagues	http://faculty.sites.uci.edu/ncrc/files/2016/01/78.pdf
Effective Team Leader	http://www.ihl.org/education/IHIOpenSchool/resources/Pages/Activities/BobPozenLeadingTeams.aspx
System-Based Practice	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
Article: Systems-Based Practice: Improving the Safety and Quality of Patient Care by Recognizing and Improving the Systems in Which We Work by Julie K Johnson and colleagues	https://www.ncbi.nlm.nih.gov/books/NBK43731/
Informatics and Technology	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
QSEN Teaching strategies	http://qsen.org/teaching-strategies/strategy-search/
Creating Run Charts	http://www.youtube.com/watch?v=03-8vtwCW9c
Institute for Safe Medication Practices	http://www.ismp.org/
Article: The Impact of Emerging Technology on Nursing Care: Warp Speed Ahead by Carol Huston, MSN, DPA, FAAN	http://nursingworld.org/MainMenuCategories/ANAMarketplace/ANAPeriodicals/OJIN/TableofContents/Vol-18-2013/No2-May-2013/Impact-of-Emerging-Technology.html
Communication	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
SBAR	http://www.bing.com/videos/search?q=sbar+video&qpv=sbar+video&view=detail&mid=B8A6F7D27FAC6EDB3365B8A6F7D27FAC6EDB3365&FORM=VRDGAR
Article: Effective Interpersonal Communication: A Practical Guide to Improve Your Life by Kathleen A. Vertino, DNP, PMHNP-BC, CARN-AP	http://www.nursingworld.org/MainMenuCategories/ANAMarketplace/ANAPeriodicals/OJIN/TableofContents/Vol-19-2014/No3-Sept-2014/Effective-Interpersonal-Communication.html
SBAR Format for Student Post conference	http://qsen.org/a-novel-format-for-student-post-conference-and-teaching-sbar-communication/
Teamwork and Collaboration	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
QSEN Teaching strategies	http://qsen.org/teaching-strategies/strategy-search/
TeamSTEPPS Instructor Guides	http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/instructor/videos/index.html
Lucian Leape "The Mistake"	https://www.youtube.com/watch?v=lp8vOqZ_o2I
Reframing Constructive Feedback Tool	http://qsen.org/reframing-constructive-criticism-using-reflection-based-on-qsen-competencies
First Follower: Lessons in Leadership	http://www.youtube.com/watch?v=fW8amMCVAJQ

Managing Challenging Communications Tool	http://qsen.org/teamwork-and-collaboration-teaching-strategies-to-manage-challenging-communications
Safety	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
QSEN Teaching strategies	http://qsen.org/teaching-strategies/strategy-search/
Fostering a culture of safety	http://www.bing.com/videos/search?q=sbar+video&qpv=sbar+video&view=detail&mid=5F1ECD789388258484865F1ECD78938825848486&rvsmid=B8A6F7D27FAC6EDB3365B8A6F7D27FAC6EDB3365&fsscr=-1485&FORM=VDFSRV
AHRQ's Patient Safety Network Glossary	http://www.psnet.ahrq.gov/glossary.aspx
The Joint Commission: National Patient Safety Goals	http://www.jointcommission.org/standards_information/npsgs.aspx
AHRQ's Patient Safety Network	http://www.psnet.ahrq.gov/
National Patient Safety Foundation	http://www.npsf.org/
Peri-operative Unfolding Case Study	http://qsen.org/peri-operative-nursing-an-unfolding-case-study/
Schizophrenia Unfolding Case Study	http://qsen.org/schizophrenia-unfolding-case-study/
Perinatal Unfolding Case Study	http://qsen.org/perinatal-unfolding-case-study/
Eating Disorder Unfolding Case Study	http://qsen.org/eating-disorder-unfolding-case-study/
The Fairness Algorithm	http://www.youtube.com/watch?v=8le7vYPUwaM
The Lewis Blackman Video free download	https://www.youtube.com/watch?v=Rp3fGp2fv88
Ask me 3	http://www.npsf.org/?page=askme3
Quality Improvement	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
QSEN Teaching strategies	http://qsen.org/teaching-strategies/strategy-search/
NIH: Tools and Strategies for Quality Improvement and Patient Safety	http://www.ncbi.nlm.nih.gov/books/NBK2682/
National Database of Nursing Quality Indicators (NDNQI) LIST	http://nursingandndnqi.weebly.com/ndnqi-indicators.html
NDNQI Pressure Ulcer Training	http://www.pressganey.com/ourSolutions/performance-and-advanced-analytics/clinical-business-performance/nursing-quality-ndnqi
The Joint Commission Patient Safety Solutions	http://www.jointcommission.org/topics/patient_safety.aspx
Evidence-based Practice	
The Massachusetts nursing core competencies toolkit	http://www.mass.edu/nahi/documents/Toolkit-First%20Edition-May%202014-r1.pdf
QSEN Teaching strategies	http://qsen.org/teaching-strategies/strategy-search/
National Institute of Health Pub Med tutorial	https://www.nlm.nih.gov/bsd/disted/pubmedtutorial/cover.html
AHRQ's National Guideline Clearinghouse	http://www.guidelines.gov/
The Joint Commission Infection Control Resources	http://www.jointcommission.org/infection_control.aspx

NCLEX prep

Free NCLEX questions	https://www.kaptest.com/nursing/nclex-prep/free-nclex-prep
	https://www.4tests.com/nclex
	https://www.khanacademy.org/test-prep/nclex-rn/nclex-practice-questions
	https://nurseslabs.com/nclex-practice-questions/
	http://www.uworld.com/ClientApp/V2/apps/qbank/demo.html#/test/previous-tests/13
	http://nursingcrib.com/nclex-cgfn/nclex-select-all-that-apply-questions/

Other Resources

NLN (National League for Nursing)	http://www.nln.org/professional-development-programs/teaching-resources
AACN (American Association of Colleges in Nursing)	http://www.aacn.nche.edu/faculty/faculty-development
QSEN (Quality & Safety in Nursing Education)	http://qsen.org/
IHI (Institute Health Improvement)	http://www.ihl.org/resources/Pages/default.aspx
Clinical Faculty Development (QSEN)	http://www.academicclinicalfacultydevelopment.com/
BORN (Board of Registration in Nursing)	http://www.mass.gov/eohhs/gov/departments/dph/programs/hcq/dhpl/nursing/education/guidelines-for-clinical-education-experiences.html
NCSBN (National Council of State Board of Nurses)	https://www.ncsbn.org/resources.htm
AHRQ (Agency for Healthcare Research and Quality)	https://www.ahrq.gov/professionals/education/curriculum-tools/index.html

Resource list adapted from Gerry Altmiller, EdD, APRN, ACNS-BC by Karen Manning and Kimberly Silver Dunker